

The Hotel Accessibility Self-Assessment Guide



This self-assessment guide has been developed for hotels/motels/lodging to undertake a self-assessment of their property. It was developed through the *Creating Accessible Hotels in Alberta* Project as a way to support the accommodation industry in response to aging Albertans and persons with disabilities who travel within Alberta for work or pleasure.

Accessibility as defined in the *2008 Barrier-Free Design Guide* is: “The ability or ease that a person with a physical or sensory disability, or with limited language skills, may approach, enter and use buildings, facilities and services, as well as receive or send communication or information”. This can be located at <http://www.safetycodes.ab.ca>.



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CREATING ACCESSIBLE HOTELS IN ALBERTA - The Hotel Accessibility Self-Assessment Guide

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1. Are designated parking stalls provided for persons with disabilities?

AB CODE 3.8.2.2

- Yes
 No
 Other

2. Are the designated parking stalls clearly identified with the international wheelchair symbol?

AB CODE 3.8.2.2

- Yes
 No
 Other

If yes, is the International Symbol of Accessibility painted on the ground?

AB CODE 3.8.2.2

- Yes
 No
 Other

If yes, is a vertical International Symbol of Accessibility on a post or on the wall?

AB CODE 3.8.2.2

- Yes
 No
 Other

3. Does the exterior walkway form a part of a barrier-free path of travel from the parking lot to an accessible entrance of the building?

AB CODE 3.8.3.2

- Yes
 No
 Other

4. Do you have an accessible entrance with no stairs to the reception area that allows a person with a wheelchair to enter?

AB CODE 3.8.1.2

- Yes
 No
 Other

5. Is the accessible entrance door automatically operated?

AB CODE 3.8.3.3

- Yes
 No
 Other

6. Is a vestibule located in the entrance to allow for the movement of wheelchairs between the doors (if there is a double set of doors)?

AB CODE 3.8.3.3.(11) for size and 3.8.3.3.(10) for door location

- Yes
 No
 Other

7. Does the lobby/reception desk provide a lowered area to accommodate access for persons in a wheelchair?

AB CODE 3.8.3.14

- Yes
 No
 Other

8. Does the hotel provide an Assistive Listening Device System to improve sound reception for those who are hard of hearing by providing amplification that can be adjusted by the user?

AB CODE 3.8.3.7

- Yes
 No
 Other

9. Are barrier-free washrooms provided in or near the lobby area?

AB CODES 3.8.2.3 (Public Washrooms), 3.8.3.11 (Lavatories), 3.8.3.12 (Universal Toilet Rooms), 3.8.3.8, 3.8.3.9 (Water Closets), and 3.8.3.10 (Urinals)

- Yes
 No
 Other

10. If applicable, are the elevator call buttons located at a maximum height of 1095 mm from the floor in the foyer or lobby, and on each level?

AB CODE 3.8.3.5

- Yes
 No
 Other

11. Are the corridors 1100 mm or wider and unobstructed on each level of the building?

AB CODE 3.3.1.9

- Yes
- No
- Other

12. If applicable, can the steps and/or stairs be safely navigated?

AB CODE 3.4.6.1 to 3.4.6.8 and Section 9.8

- Yes
- No
- Other

13. If there are barrier-free suites, how many are designated for the following disabilities?

_____ Physical (wheelchairs/mobility devices)

_____ Visual

_____ Auditory

Other: Please explain _____

14. Is there a fire alarm system that has both an audible and visual signal in the room/suite?

AB CODE 3.2.4.19 (Audible), 3.2.4.20 (Visual)

- Yes
- No
- Other

15. Do barrier-free suites have a barrier-free path of travel at the entry that includes wider doorways into the suite and wider doorways to the bathrooms within them?

AB CODE 3.8.3.3

- Yes
- No
- Other

16. Do barrier-free rooms/suites designated for physical disabilities have the following?

AB CODE 7.2.1.8

Number of rooms with accessible bathtubs (grab bars installed and no tracks on tub rim) _____

Number of rooms with accessible roll-in showers _____

17. Are room/suite controls (light switches, thermostats, intercom switches, and electrical outlets) that are intended to be operated by the occupant located in or adjacent to a barrier-free path of travel, accessible to a person in a wheelchair and can be operated with one hand?

AB CODE 3.8.1.5

- Yes
- No
- Other

18. Do barrier-free washrooms have a lavatory (sink) that provides clearance for use by persons in a wheelchair?

AB CODE 3.8.3.11

- Yes
- No
- Other

19. If applicable, are conference and/or meeting rooms barrier-free?

AB CODE 3.8.2.1

- Yes
- No
- Not applicable

20. If applicable, are dining areas barrier-free?

AB CODE 3.8.1.1

- Yes
- No
- Not applicable

21. If applicable, are the service kiosks barrier-free?

AB CODE 3.8.3.14

- Yes
- No
- Not applicable

Other: Please explain _____